# **Snagging Inspection Report**

# **Prepared for**



Practical inspections and positive advice

Improving the quality of New Homes throughout the UK

# **Inspection Report**

Client	
Property Address	
Property Description	4 Bed detached
Developer	Taylor Wimpey
Inspector	
Date of Inspection	
Works in Progress	None
Invoice No.	
Weather Conditions	Fine & dry

# **Report Instruction**

To attend the property on behalf of the owner and carry out a 'snagging' inspection in accordance with notified procedures.

## Scope

This report details results of a visual survey of the above property to primarily check standards of workmanship in accordance with any applicable new home warranty standards. This inspection report is subject to the terms and conditions provided at the time of booking.

### Limitations

The report is based on a visual inspection at a specific time. Areas covered, unexposed or not accessible are not guaranteed to be defect free.

## **Additional Defects**

Following inspection further defects may be caused by the process of remedial works or may occur prior to or during occupation. In such circumstances please notify your developer and New Home Advisor (we advise e-mail for speed and proof of delivery). Please note that if the defect is an emergency you should phone your developer for immediate assistance. Contact details should be provided in your Customer Care Manual.

#### 1. The Volume of Defects in New Homes

Please be advised that new homes are built by hand and it is very unlikely that any new home will be completely defect free.

Regardless of the number of defects in your new home we will endeavor to support you and liaise constructively with your developer to ensure that they are rectified to standard.

#### The Time Scale of Remedial Works

New Home Advisor are unable to guarantee the length of time it will take for your remedial works to be completed, which is why our support packages extend for the duration of your 2 year warranty period.

Please be aware that our support service (Silver & Gold clients only) is designed to assist your communication with the developer. We cannot carry out all communication on your behalf but we will work with you to ensure remedial works are carried out as quickly as possible. On occasion your developer may need to order materials for your home and there may be a justified delay in completing the work.

#### Access

If you have completed on your property you must allow your developer access to ensure defects can be rectified. This is something that you need to arrange with the site team yourself as New Home Advisor cannot authorise access.

### **New Home Warranties**

Your new home should be protected by a warranty to ensure that defects are resolved at no cost to yourself. The first 2 years of this warranty are the responsibility of the developer, however if they refuse to complete defects that fall below standards within a reasonable time scale we would advise that your warranty provider is contacted to request a resolution meeting.

## **Customer Care Manual**

Your developer should have provided a manual for your new home explaining how to maintain and care for your home and the equipment it contains. Please take the time to read this document thoroughly as it could affect the terms of your warranty.

# **Positive Communication**

It is important to try and maintain a good relationship with your developer – we advise that you keep a diary of all contact, log all telephone calls, take photographs of visible defects and liaise by e-mail where possible so that a written record of events can be easily produced if needed.

Snag No.	Description				
Orlag No.	Description				
	Front Entrance / Hallway				
1.	Fill & touch up the paint on the Reveal lock side.				
2.	Dent on the angle bead 800mm from the floor.				
3.	Dirt on the door sealant.				
4.	Touch up the skirting board under the radiator.				
5.	Touch up the marks on the radiator & behind the radiator.				
6.	Touch up the sealant on the LHS architrave to the study.				
7.	Paint splashes on the flooring at the LHS architrave to the study				
8.	Crack at the RHS architrave to the study				
9.	Hole at the RHS & top architrave to the study				
10.	Touch up the paintwork & wall at the newel post above the kitchen door & the paint runs on the staircase architrave				
11.	Seal the under stairs door to the wall				
12.	Touch up the RHS architrave & skirting at the bottom & the centre				
13.	Stringer needs sanding at the 4 <sup>th</sup> step area on the hall side.				
14.	Touch up the paint on the sloped ceiling / wall junction section under the stairs & also 100mm from the stair stringer edge.				
15.	Gaps at the staircase spindles & spacers & the underside of the handrail needs a second coat of paint				
16.	Seal the skirting top the wall at the RHS architrave to the living room				
17.	Touch up the wall between the front door & living room 1400mm from the floor				
18.	Paint run at the top RHS architrave to the living room				
19.	Touch up the skirting at the LHS of the study				
	STUDY				
20.	Nail showing at the top architrave				
21.	Seal the top architrave to the wall				
22.	Crack at the RHS architrave under the light switch				
23.	Seal the LHS architrave to the wall				
24.	Chip in the door panel at the centre hinge				
25.	Snots on the skirting beside the RHS architrave				
26.	Touch up the paint at the RHS of the light switch				
27.	Underside of the window sill has paint runs				
28.	Pencil marks at the RHS radiator bracket				
29.	Clean the electric fuse board cupboard				
30.	Touch up the skirting at the internal corner also 100 & 600 from the corner				
31.	Seal the flooring to the skirting along the wall opposite the window				
32.	Flooring is lifting 1m from the window on the door wall.				
33.	Skirting needs repainting				
	w.c.				
34.	Seal the RHS architrave to the tiles				

35.	Seal the LHS top of the tiles beside the LHS architrave				
36.	Grout needs cleaning off & tiles need polishing				
37.	Clean the large grout blob at the RHS of the architrave 300 from the floor				
38.	Fill the grout hole behind the centre of the radiator				
39.	Radiator pipe covers not fitted correctly				
40.	Tiles marked at the bottom of the pedestal on the LHS				
41.	Wash hand basin marked at the back edge & above the overflow				
42.	Internal corner at the RHS of the wash hand basin has dirty sealant				
43.	Cover cap is missing on 1 feed pipe to the wash hand basin				
44.	Bottom tiles marked at the RHS of the wash hand basin				
45.	Sealant is rough around the toilet bowl				
46.	Grout is missing at the back of the toilet bowl				
47.	Sealant is missing at the back of the toilet bowl				
48.	Grout has been left on the tiles at the LHS of the toilet bowl				
49.	Screw cover cap is missing on the LHS of the toilet bowl				
50.	Sticker left on the toilet bowl				
51.	Grout on the toilet bowl & the bowl is dirty				
52.	Was there really a need for so much sealant at the cistern feed valve?				
	Dirty extractor vent, cover not sitting properly & what is the cord beside the vent				
53.	for?				
54.	Grout on the tiles beside the LHS architrave 100 from the architrave & tiles are dirty				
55.	Touch up the door 100above the top hinge				
56.	Touch up the door edge on the lock side 450 from the bottom				
57.	Some flooring edges are lifting				
	KITCHEN				
58.	Seal the top architrave to the wall				
59.	Paint on the hinges internally				
60.	Gap under the light switch				
61.	RHS radiator valve is not plumb				
62.	Seal the top architrave of the double doors to the wall				
63.	Door catch needed for the bottom of the double doors				
64.	Door rattles in the frame when closed				
65.	Paint on all hinges				
66.	Gap at the top of the socket at the LHS of the doors				
67.	Touch up sealant at the RHS of the window frame				
68.	Paint on the frame				
69.	Sealant is dirty at the sill				
70.	Underside & RHS edge of the sill is rough, needs sanding & painting				
71.	Crack in the wall under the sill below both reveal edges				
72.	Paint splash on the wall 400 from the RHS of the radiator & a mark under here				
73.	Touch up the paint at the socket at the RHS of the patio door				
74.	2 spots overhead the RHS of the patio door				
75.	Sealant is rough at the patio door sill & the door sill is dirty				
76.					
, , , ,	Mark at the centre of RHS door frame				
77.	Mark at the centre of RHS door frame  Touch up the sealant at the LHS of the door frame				

Г					
79.	Second coat of paint needed at the LHS door reveal				
80.	Patio door handle is chipped				
81.	Tape on the ALHS edge of the patio door				
82.	Door frame / sill is dirty				
83.	Right hand door hits the other door at the top when closing				
84.	Light switch needs attention				
85.	Socket at the LHS of the door has paint & pencil marks on the wall at the RHS socket				
86.	Protective tape left under the handle of the RHS wall unit				
87.	LHS wall unit door is not flush with the unit side wall. Other doors are				
88.	Blank panel does not sit flush with the doors				
89.	Upstand at the boxed in section should have been longer to mask the RHS joint				
90.	Extra sealant required at the sides of the window sill towards the bottom				
91.	Clean the windows				
92.	Dirty heater timer switch				
93.	Upstand joint at the heater timer switch is not flush				
94.	Masking tape on the shelf of the unit at the RHS of the extractor				
95.	Boiler door is dirty				
96.	Gap at the RHS of the hob splash back at the bottom & pencil marks at the LHS at				
	the bottom				
97.	Back RHS of the hob is not secure to the worktop – complete unit is not secure				
98.	Ceiling spotlight at the LHS of the patio door does not line up with the other spots				
99.	Touch up the wall at the RHS & LHS of the extractor canopy				
100.	Upstand at the LHS of the hob is dirty				
101.	Rear of the blank wall unit panel at the LHS of the hob has plastic cover in place,				
	screw protruding at the top & is dirty & does not line up with the door				
102.	Carbon monoxide alarm is hidden above the wall unit				
103.	Sink tap is not secured to the base - Moves around				
104. 105.	Clean the silicone on the LHS wall of the sink base unit				
106.	Paint splashes in the cutlery door				
	Dust in the drawer runners				
107.	All units are dirty				
108.	Small internal corner blank panel to the LHS of the sink unit does not line up with the other units				
109.	Floor is not level at the RHS of the base units				
	Kickboard at the LHS of the fridge / freezer is not acceptable – should fit the				
110.	kickboard then fit the skirting to the wall.				
111.	Flooring is not stuck in places – under the small window & others				
112.	Gap under the light switch				
	LIVING ROOM				
113.	Double doors do not line up – banging when opening the main door & needs a floor catch fitting				
114.	Nail in the LHS architrave at the centre				
115.	Clean the door & glass				
116.	Paint on the hinges				
117.	Top edges are rough to touch & need sealing				
118.	Seal the top architrave to the wall				

119.	Reseal the RHS architrave to the wall				
120.	Flooring at the RHS architrave is lifting 100 from the architrave				
121.	Paint on the TV socket & underside of all sockets				
122.	Gap at the top & bottom of the small window sash – breeze felt				
123.	Sealant is dirty at the sill & clean the frame				
124.	Scratch in the frame at the RHS of the front window				
125.	Paint on the frame & clean the frame				
126.	Crack under the sill at the RHS reveal edge				
127.	LHS radiator bracket is not secure				
128.	Radiator is not sitting on the LHS bracket				
129.	Sand beneath the sill – paint knobs				
130.	Touch up the spot on the wall over the centre of the window				
131.	Touch up the wall above the radiator				
132.	Touch up the wall at the back of the RHS radiator valve				
133.	Fill & paint the wall at the RHS of the window 75mm near the top				
134.	Paint on the hall door hinges				
135.	Crack at the LHS architrave to the wall				
136.	Seal the top architrave to the wall				
137.	Chip in the top of the door				
138.	Seal the RHS architrave to the wall				
139.	Diagonal scrape line between the switch & socket				
140.	Touch up the wall at the RHS architrave & under the light switch				
141.	Paint on the socket & hole at the RHS socket beside the hall door				
142.	Sand & touch up around the socket at the internal corner				
143.	Top of the skirting needs attention below this socket				
144.	Bottoms of the skirting needs attention all-round the room dirty & marked				
145.	Hole beside the light at the hall door				
	STAIRCASE / LANDING				
146.	Staircase is creaking badly				
147.	Sealant crack above the 3 <sup>rd</sup> step & touch up the wall 400 above here				
148.	Prominent patch in the wall 3 <sup>rd</sup> step down from the top				
149.	Crack under the timber sill & at the RHS on top of the sill – crack underneath the timber sill all round				
150.	Chip in the top newel post & handrail needs attention at this junction				
151.	Seal the skirting at the LHS of the top newel post				
152.	Hole at the RHS at the light switch – paint splash above the switch & marks at the LHS				
153.	Seal the top architrave to the wall at the master bedroom				
154.	Bad touch up job on the door panel				
155.	Seal the RHS architrave of the master bedroom door to the wall & fill the architrave to the door frame on the RHS 600 above the handle & sand the edge				
156.	Touch up the wall between beds 1 & 3 – 1metre from the floor & at the RHS 600 from the floor				
157.	Seal the top of the skirting at the LHS of bed 3				
158.	Seal the top of the architrave to the wall at bed 3				
159.	Bedroom 3 door does not close freely				
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160.	Touch up the wall at the RHS of the architrave to bed 3 – 1200 from the floor					
161.	Seal the RHS of the bathroom architrave to the wall					
162.	Seal the top of the bathroom architrave to the wall					
163.	Bathroom light switch is loose					
164.	Marks on the door & edge & frame at the RHS of the bathroom door					
165.	RHS of the architrave to the bathroom is rough to touch & paint run on the wall 1600 from the floor					
166.	Marks on the door & frame to bedroom 4 at trhe handle & opposite the handle					
167.	Seal the top architrave to the wall at bedroom 4					
168.	Marks on the door to the airing cupboard					
169.	Seal the top architrave to the wall at the airing cupboard					
170.	Crack at the RHS architrave & staircase small wall at bedroom 2					
171.	Sides of door frames behind the hinges at the airing cupboard not painted					
172.	Paint on the hinges					
173.	Seal the top architrave to bedroom 2					
174.	Cover plastic in place on the smoke alarm					
175.	Nails of the gripper rods poking through the carpet					
	BEDROOM 1					
176.	Door is catching on the frame					
177.	Carpet is stained at the door entrance					
178.	Paint on the hinges					
179.	Snot at the top architrave & nail showing – seal the architrave & bead to the wall					
180.	Touch up the wall behind the door 600 from the floor					
181.	Touch up the wall at the doorstop & 300 to the RHS of the doorstop					
182.	2 holes in the wall at the external corner					
183.	Carpet is stained under the TV point					
184.	Crack in the skirting internal joint under the TV point					
185.	Touch up the wall at the socket in the middle of the wall & to the RHS of the socket					
186.	Touch up the reveals at the window head & RHS of the small window					
187.	Clean & seal the pvc trim externally around the window & fascia					
188.	Touch up the reveal to the RHS of the large window					
189.	Tape & marks on the window externally					
190.	Clean the underside of the socket					
191.	Touch up the wall between the sockets 225 from the floor					
192.	Badly finished around both the electric & data sockets – brushed not rollered					
193.	Seal the skirting to the wardrobe at the LHS					
194.	Dividing wall in the wardrobe is loose					
195.	Dirt on the shelf					
196.	Gap at the skirting					
197.	Right hand wall of the wardrobe has a sticker left on it					
198.	Top of the RHS wall has been roughly cut – needs trim or sealant					
199.	Front wardrobe door does not run freely & the slow stop does not work. Frame scrapes on the runner & door does not close flush to the frame					
200.	Radiator not level					
201.	Touch up the wall at the RHS of the wardrobe					

202.	Mark at the LHS of the en - suite door				
203.	En – suite door is chipped at the top				
204.	Paint on the hinges				
205.	Touch up around the fan isolator switch				
206.	Seal the top of the en – suite architrave to the wall				
207.	Seal the LHS architrave of the bedroom door to the wall				
208.	Hole at the RHS of the light switch & a nail under the switch				
209.	Streaks below the switch				
210.	Both architrave edges are rough at the edges at the light switch				
	EN - SUITE				
211.	Lights are flickering				
212.	Chip in the door leaf edge at the top internally				
213.	No doorstop fitted				
214.	Seal the RHS architrave to the wall tiles				
215.	Clean the tiles at the top architrave & also the internal corner at the RHS architrave at the top				
216.	Clean & polish tiles				
217.	Cut out required to the lower drawer shelf to allow the shelf pass through the trap				
218.	Water is scalding – too hot for general use				
219.	Gurgling at the wash hand basin when plug is removed – may cause trap to siphon				
220.	Leak from the underside of the wash hand basin				
221.	Mirror needs to be cleaned				
222.	Discoloured tile grout on the shelf & grout on the tiles at the shelf trim				
223.	Sealant is roughly applied at both corners of the shelf				
224.	Grout blob at the internal corner to the RHS of the mirror				
225.	Internal corner at the LHS of the topilet needs attention				
226.	RHS of the shower door frame needs the hole filled & grout cleaned off				
227.	Shower tray access cover needs to be resealed				
228.	Shower tray is not fitted square & floor tiles run at an angle – room walls are not square				
229.	Rough finish around the multi wick & grout on the tiles				
230.	Cistern is not fitted squarely to the wall (not plumb) & debris behind the cistern				
231.	Grout on the tiles at the RHS of the wash hand basin near the floor				
232.	An awful lot of tile spacers thrown down the shower trap				
233.	Crack in the border tile at the LHS feed pipe to the shower valve				
	BEDROOM 3				
234.	Door does not close freely				
235.	Mark on the door leaf edge 600 from the floor				
236.	Touch up the wall at the LHS architrave				
237.	Door frame not painted behind the hinges				
238.	Internal corner of the skirting needs filling & the skirting along here is marked				
239.	Nails showing at the top architrave & needs sealing to the wall				
240.	RHS architrave /skirting needs filling				
241.	All skirting's need touching up				

242.	Hole in the centre of the LHS wall 1 metre from the floor				
243.	Sealant at the LHS reveal & sill is cracked				
244.	Holes in the LHS reveal				
245.	Top plastic fittings for the radiator brackets are not in place causing rad to rock				
246.	Tape left on the sill externally				
247.	Fascia & soffit needs to be cleaned				
248.	Window sill is badly painted				
249.	flooring is lifting at the LHS of the radiator				
250.	Radiator valve is not fitted plumb				
	BATHROOM				
251.	Doorstop could have been fitted better which would have let the door open wider				
252.	Seal the LHS architrave to the wall tiles				
253.	Door is marked at the hinge side & 150 under the handle on the edge				
254.	Top of the architrave is roughly finished				
255.	RHS architrave has rough edges				
256.	Grout blobs on all border tiles				
257.	Border tile in the centre of the bath wall is sitting proud of the tile below				
258.	Bath has been set too high – Panel is now too short – gaps at the top & bottom. Chip in the RHS of the panel & panel needs sealing to the tiles at both sides – New panel required				
259.	Clean & polish the tiles				
260.	Clean the silicone seal around the bath				
261.	Crack in the border tile of the Right hand shower valve feed				
262.	Shower valve is not fitted level				
263.	Grout blobs at the LHS of the bath taps				
264.	Reseal the internal corner to left hand side of the bath taps as there is slight movement in the bath which could lead to a leak				
265.	Pile of dust from drilling left under the wash hand basin unit				
266.	Cut out required to the lower drawer shelf to allow the shelf pass through the trap				
267.	Tiles need to be cleaned & polished				
268.	Grout blobs all over the bathroom				
269.	Cistern is not fitted plumb				
270.	Gap at the bottom of the multi wick				
271.	Floor tile grout s cracked behind the toilet bowl				
272.	Sealant is rough around the toilet sewer pipe				
273.	Gap at the LHS toilet bowl screw fixing				
274.	Wash hand basin legs do not sit on the floor correctly – need adjusting				
	BEDROOM 4				
275.	Seal the top architrave to the wall				
276.	Crack above the RHS architrave				
277.	Radiator is not level & valve is not plumb				
278.	Crack in the window sill externally				
279.	Mark on the wall at the LHS of the radiator				

280.	Touch up the skirting at the long wall				
281.	Touch up the wall above the skirting 1200 from the small window				
282.	Hole in the underside of the small window sill & is not painted here				
283.	Chip in the bottom of the door on the LHS				
284.	Chip in the top of the door				
	AIRING CUPBOARD				
285.	Touch up the top of the door & frame internally – frame was painted & door closed before frame was dry				
	BEDROOM 2				
286.	Seal the top of the architrave to the wall				
287.	Seal the LHS architrave to the skirting junction				
288.	Slow stop on the wardrobe front door does not work				
289.	Seal the RHS timber to the wall				
290.	Mark on the wall above the shelf				
291.	Brick chippings left in the small window sash frame				
292.	Crack at the LHS small window reveal				
293.	Touch up the sill internally				
294.	Fill the hole 250 above the sill on the RHS				
295.	Touch up around the socket & level the socket				
296.	Seal the top of the skirting to the wall				
297.	Paint runs 200 at the RHS of the socket at the skirting top				
298.	Seal the top of all the skirting on the radiator wall				
299.	Underside of the radiator needs painting				
300.	Touch up the window sill				
301.	Carpet is stained 1200 from the centre of the wardrobe & in front of the radiator & to the LHS of the radiator				
	FRONT ELEVATION				
302.	All manhole lids are not level – Large corner lid needs lowering				
303.	Door frame is chipped at the RHS bottom & beside the handle				
304.	Dent in the door on the LHS 300 from the step				
305.	Clean the canopy fascia & soffit				
306.	Gap at the canopy & lower tile on both sides				
307.	Fill the hole at the hip irons on both sides of the canopy				
308.	Lawn needs attention				
309.	Clean the windows				
310.	Paint on the brick at the RHS of the canopy centre bracket				
311.	Cement splashes on the brickwork between the window & the door				
312.	Down pipe bracket at the tile bottom is not fitted correctly				
313.	Chipped hanging tile beside the LHS top corner tile				
314.	Top RHS window reveal is not sealed to the trim				
315.	Gutter end is falling to the LHS				

316.	Some garden railing is loose – check all fittings			
317.	Sealant has been left on the RHS hip tiles			
318.	Top bolts on the canopy have been over tightened.			
	RIGHT HAND ELEVATION			
319.	Tile design panel is slightly off centre			
320.	Felt showing on the soffit on the RHS			
	LEFT HAND ELEVATION			
321.	Cement splashes on the brickwork under the dpc			
322.	Top hanging tile has not been fitted centrally			
323.	Fascia & tile capping is dirty			
	REAR ELEVATION / GARAGE			
324.	Face bricks to garden walls & garage should have laid 3 course lower			
325.	Rough brickwork to the garden step walls			
326.	Bird stopper / cowl needed for the chimney			
327.	Underground electrical feed to the garage should be laid at a lower level			
328.	Some hanging tile fixings need to be hammered home			
329.	Soffit joint strip needs to be refitted – cut too short			
330.	Double doors are discoloured both externally & internally			
331.	Bottom down pipe bracket is broken			
332.	Outside light fitting – wiring is not fitted correctly & needs a water drain loop. Fitting is showing signs of water penetration			
333.	Soffit on the rear of the garage is chipped			
334.	Soffit & fascia on the garage is dirty			
335.	Cement snots left on the garage wall internally. However, the client was removing these during the inspection.			
	POINTS TO NOTE			
336.	The property needs a complete thorough cleaning both internally & externally. All window & door openings need to be cleaned of all debris & dust.			
337.	There are a lot of paint splashes on the flooring			
338.	The Amtico floor covering has not been secured to the cement floor in places			
339.	All wall tiles need the grout blobs carefully removing so as not to damage the tile surface & the tiles need to be thoroughly cleaned & polished off			
340.	Sealant around window & door frames, bath edges etc needs to be cleaned			
341.	Tops & bottoms of all internal doors need sanding & painting			
342.	Door frames behind the hinges need painting			
343.	Underside of most of the radiators need painting			
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