

Aztec Flooring Services

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Vinyls - Carpets - Wood floors - Stone tiles - Laminates - Safety flooring

Ref: AFS102113

Email: jason@aztecflooring.co.uk

Ddi: 01264 848239

24th October 2013.

Dear Sirs,

RE: Amtico Flooring - Plot [REDACTED] The Chariots, [REDACTED] Andover. SP11 6RX

After my visit to the above address on 21st October 2013 to inspect the flooring this is my findings:

The area is a total of approximately 78m² installed in August 2013 by sub-contractors to Taylor Wimpey Homes

Floor preparation:

It appears that there was a latex screed applied which is not in satisfactory condition, there are areas of deviation of more than 3mm over a 2m span, this does not conform to BS 8204-1, there are areas of high and low which now gives an unsightly appearance overall.

Installation:

There are areas where individual planks/tiles are not sticking to the subfloor, I uplifted a few planks and can see that an Amtico adhesive has not been used, there also appears to be very little adhesion, I am of the opinion that the notched trowel used was not of the correct type for the Amtico and that no pressure was applied to the flooring after laying onto the adhesive.

There are areas where the planks/tiles have not been butted together properly, random gaps are showing and the staggered joints have not been placed far enough away.

Finishing:

The silicone is unsightly, it has been applied without proper smoothing and has leaked and spread too wide for a finish to look good, it has also been pressed into the gaps left between tiles.

General appearance and comments:

Overall the finished job is not acceptable to the customer, I would suspect the flooring works have not been carried out by a professional Amtico installer. *See attached photographs.

Resolution

We would advise a complete uplift and disposal of existing flooring from the entire area, re-screed/overply the sub-floors, re-install same products as per the manufactures recommendations. The anticipated duration of the works will be three days. *See attached estimate.

Yours sincerely,

Jason Fleming.

Director.



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