

1st Attempt by ClarksonEvans



2nd Attempt by ClarksonEvans



These are the comments from an independent electrician;

1. Holes left in the brickwork will cause moisture ingress and over time will cause the brick to crumble. I know this from costly experience.
2. Due to the length, why not use black flex when everything else is black?
3. Why such a long distance between the cable connection point and the light fitting
4. Installation looks untidy, it could be at least clipped/cleated
5. The light fitting looks as if it is an extremely cheap one that will be rusting within 12 months

Overall an unsightly finish that has not had a lot of thought or care or....cost.

3rd Attempt by ClarksonEvans



This is their 3rd attempt after the owners passed the above comments on to TaylorWimpey - there are now 4 exposed holes in the brickwork.

You have to admire the continued tenacity of Taylor Wimpey and it's subcontractors to continually demonstrate their deep rooted culture of quality and how they strive to deliver value to their customers on what was a £70 optional extra!

The moral of the story : even when they've messed up, Taylor Wimpey still won't put the effort into going the extra mile unless you make them.