

Case no	Amount Claimed	Amount Paid *	Succeed	In-part	Fee Repaid	Inconvenience	Requirements Breached * includes Inconvenience
47	£1,000	£1,250		Yes	Yes	£250	
48	£3,000	£100		Yes	No	No	3.2 & 4.1
49	n/s	n/s	Yes		n/s	n/s	
50	£15,000	£250		Yes	No	£250	1.5,2.1,3.1,5.1,
51	n/s	n/s	Yes				1.5 & 2.1
52	n/s	n/s		Yes	Yes	£250	
53	n/s	0					
54	£4,600	£250		Yes	Yes	£250	2.6
55	£1,000	£1,020		Yes	Yes	£250	2.6,5.1,5.2,
56	n/s	0					
57	£15,000	£100		Yes	No	£250	5.1
58	£6,203	£6,167		Yes	Yes	£250	3.2,3.3,
59	£2,615	£2,000		Yes	Yes	n/s	2.6,
60	£10,250	0				£250	
61	£9,000	£9,000	Yes		Yes	n/s	2.1,2.6,
62	£2,250	£2,250		Yes	Yes	£250	1.2,2.3,3.2,4.1,5.1,
63	n/s	n/s					
64	£15,000	0					
65	n/s	£250		Yes	Yes	£250	
66							No Case Summary
67	n/s	0					
68	£15,000	£250		Yes	Yes	£250	1.1,1.3,3.1,3.2,5.1
69	n/s	£250		Yes	Yes	£250	
70	£9,250	0					
71	£5,244	£250		Yes	Yes	£250	1.3,1.5,2.1,
72	£15,000	£120		Yes	Yes	£120	2.1,
73	£15,000	£250		Yes	No	£250	5.1,
74	£15,000	£250		Yes	Yes	£250	1.3,5.1,
75	£15,000	£250		Yes	No	£250	1.1,1.2,2.1,2.6,3.1,5.1,
76	n/s	n/s		Yes	Yes	0	3.2
77	£3,428	£250		Yes	Yes	£250	1.5,3.1, & 5.1
78	n/s	n/s	Yes		Yes	0	2.1 & 3.2
79	£2,020	£65		Yes	Yes	£65	1.5,2.1,3.1,
80	n/s	£250		Yes	Yes	£250	5.1
81	£3,250						
82	£4,776	£1,462		Yes	Yes	£250	2.1,2.6,3.1,3.2,4.1,5.1,
83	n/s	£250	Yes		Yes	£250	1.1,1.3,2.1,3.1,
84	n/s	£250		Yes	Yes	£250	1.5 & 2.1
85							
86	n/s	£50		Yes	Yes	£50	5.1
87	£15,000	£250		Yes	Yes	£250	3.2
88	n/s	£1,150		Yes	Yes		2.1
89	£5,098	*	Housebuilder paid £2,250 goodwill and free carpets for poor quality finish				
90	£1,700	£1,950		Yes	Yes	£250	2.6,3.2,5.1
91	n/s	n/s	Yes		Yes	n/s	2.6 & 5.2
92	£2,000	£2,125		Yes	Yes	£125	1.2,2.1,2.6 & 3.4
93	£370	£250		Yes	Yes	£250	3.2 & 5.1

Case no	Amount Claimed	Amount Paid *	Succeed	In-part	Fee Repaid	Inconvenience	Requirements Breached * includes Inconvenience
94	n/s	£2,870	Yes		Yes	£250	3.2
95	n/s	£250		Yes	Yes	£250	1.5,2.1,2.6,3.1,3.2 & 4.1
96	£15,000	£1,902		Yes	Yes	£250	3.2 & 5.1
97	n/s						
98	£5,250	£5,250		Yes	Yes	£250	2.6, 3.4 & 5.1
99	£15,250					£250	
100	£15,250						
101	n/s	£250		Yes			1.1,1.4,2.1, 3.2, 2.1,4.2,5.1
102	n/s	£100		Yes	Yes	£100	
103	n/s	£250			Yes	£250	2.6
104	£6,813.85	£50		Yes	No	£250	1.2,5.1,5.2,
105	n/s	£250		Yes	Yes	£250	
106	£14,620	£150		Yes	Yes	£250	1.5,2.1
107	£3,507.85	£250		Yes	Yes	£250	
108	£3,935	£3,264		Yes	Yes	£250	1.3,1.5,2.1,5.1,
109	£250	£100		Yes	Yes	£250	
110	n/s	£250		Yes	n/s	£250	3.1,3.3
111	£563.28	£413.28		Yes	Yes	£250	3.2
112	£7,889	£4,744		Yes	Yes	£250	2.6,3.2,5.1,
113	n/s	n/s					
114	£15,250	£250		Yes	Yes	£250	1.5,2.1,5.1
115	£15,250	£50		Yes	No	£250	
116	n/s						
117	£15,250	£250		Yes	No	£250	1.1,1.3,1.5,2.1,2.3,3.1,4.1,5.1,
118	£15,250	£250		Yes	No	£250	1.5,3.2,
119	£4,470					£250	
120	£1,708	£1,708	Yes		Yes		2.1,4.1,5.1,
73 Cases	£367,561	£55,410	8	15	43 Yes	34 just inconvenience payment	
					9 No	10 of those < £250 maximum	